



Salesforce Accessibility Conformance Report International Edition

VPAT® (Voluntary Product Accessibility Template®) version 2.5

Name of Product/Version:	Tableau Next Hub (Salesforce Mobile) V 25.2
Report Date:	January 2026
Product Description:	A free platform to explore, create, share data visualizations, and connect with data analysts worldwide.
Contact information:	accessibility@salesforce.com
Notes:	<p>The scope of this ACR includes the functionalities / components from the following Tableau Next mobile applications (Android and iOS/iPadOS) screens and flows:</p> <ul style="list-style-type: none"> ● Tableau Next Hub ● View Metric ● View Metric - Agentforce <p>For more information, please visit Salesforce Product Accessibility Status at https://www.salesforce.com/company/legal/508_accessibility</p>
Evaluation Methods Used:	<p>Conformance to the listed accessibility standards has been evaluated using a combination of static analysis tools and manual testing with assistive technologies. Testing included a representative sample of different pages, states and content types. The following devices, operating systems, toolsets, and screen readers are used for evaluation:</p> <ul style="list-style-type: none"> ● Google Pixel 9 Pro / Android 16 / TalkBack ● Google Pixel 7a / Android 16 / TalkBack ● iPhone SE (2020) / iOS 18.7 / VoiceOver ● iPhone 17 / iOS 26.2 / VoiceOver ● iPad Air (3rd Generation) / iPadOS 26.2 / VoiceOver

Applicable Standards/Guidelines



This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
<u>Web Content Accessibility Guidelines 2.0</u>	Level A - Yes Level AA - Yes Level AAA - No
<u>Web Content Accessibility Guidelines 2.1</u>	Level A - Yes Level AA - Yes Level AAA - No
<u>Web Content Accessibility Guidelines 2.2</u>	Level A - Yes Level AA - Yes Level AAA - No
<u>Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018</u>	Yes
<u>EN 301 549 Accessibility requirements for ICT products and services - V3.1.1 (2019-11) AND EN 301 549 Accessibility requirements for ICT products and services - V3.2.1 (2021-03)</u>	Yes

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can only be used in WCAG Level AAA criteria.

WCAG 2.x Report

Tables 1 and 2 also document conformance with:

- EN 301 549:
 - Clause 9 - Web
 - Clauses 10.1-10.4 of Clause 10 - Non-Web documents
 - Clauses 11.1-11.4 and 11.8.2 of Clause 11 - Software
 - Clauses 12.1.2 and 12.2.4 of Clause 12 - Documentation and support services
- Revised Section 508:
 - Chapter 5 - 501.1 Scope and 504.2 Content Creation or Editing
 - Chapter 6 - 602.3 Electronic Support Documentation



Note: When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.1 Conformance Requirements](#).

Table 1: Success Criteria, Level A

Notes:

Criteria	Conformance Level	Remarks and Explanations
<p><u>1.1.1 Non-text Content</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.1.1.1 (Web) ● 10.1.1.1 (Non-web document) ● 11.1.1.1.1 (Open Functionality Software) ● 11.1.1.1.2 (Closed Functionality Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	<p>Android: Partially Supports</p> <p>iOS/iPadOS: Partially Supports</p>	<p>Tableau Next Hub (Salesforce Mobile) mostly contains images with meaningful alternative text.</p> <p>However, there are a few exceptions:</p> <ul style="list-style-type: none"> ● Some meaningful images, such as button icons and charts, have alternative text that does not accurately describe their meanings and purposes.
<p><u>1.2.1 Audio-only and Video-only (Prerecorded)</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.1.2.1 (Web) ● 10.1.2.1 (Non-web document) ● 11.1.2.1.1 (Open Functionality Software) ● 11.1.2.1.2.1 and 11.1.2.1.2.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	<p>Android: Not Applicable</p> <p>iOS/iPadOS: Not Applicable</p>	<p>Tableau Next Hub (Salesforce Mobile) does not contain prerecorded audio-only, video-only content or multimedia as a standard default functionality.</p>

Criteria	Conformance Level	Remarks and Explanations
<p><u>1.2.2 Captions (Prerecorded)</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.1.2.2 (Web) ● 10.1.2.2 (Non-web document) ● 11.1.2.2 (Open Functionality Software) ● 11.1.2.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	<p>Android: Not Applicable</p> <p>iOS/iPadOS: Not Applicable</p>	<p>Tableau Next Hub (Salesforce Mobile) does not contain prerecorded audio-only, video-only content or multimedia as a standard default functionality.</p>
<p><u>1.2.3 Audio Description or Media Alternative (Prerecorded)</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.1.2.3 (Web) ● 10.1.2.3 (Non-web document) ● 11.1.2.3.1 (Open Functionality Software) ● 11.1.2.3.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	<p>Android: Not Applicable</p> <p>iOS/iPadOS: Not Applicable</p>	<p>Tableau Next Hub (Salesforce Mobile) does not contain prerecorded audio-only, video-only content or multimedia as a standard default functionality.</p>

<p>1.3.1 Info and Relationships (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.1.3.1 (Web) ● 10.1.3.1 (Non-web document) ● 11.1.3.1.1 (Open Functionality Software) ● 11.1.3.1.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	<p>Android: Partially Supports</p> <p>iOS/iPadOS: Partially Supports</p>	<p>Tableau Next Hub (Salesforce Mobile) contains information, structures and relationships conveyed through presentation that are not available to assistive technology users:</p> <ul style="list-style-type: none"> ● Text elements that look like headings are not marked up as such. ● Relationship between the user's requests and Agentforce's responses in chat format is not conveyed. <p>Platform specific issues are:</p> <ul style="list-style-type: none"> ● Android: <ul style="list-style-type: none"> ○ Form field to activate Agentforce is marked up as "Disabled" even though it can be activated. ○ Feedback checkbox options for Agentforce ("Inaccurate", "Incomplete" etc.) do not have labels in code. Instead, they are all labelled "Tick box". ○ Selected "Time Range" filter options are not communicated by TalkBack. ○ "Operator" form field in the custom "Time Range" filter is not linked to its visible label in code. ● iOS:
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Criteria	Conformance Level	Remarks and Explanations
		<ul style="list-style-type: none"> ○ Selected tab in the tab bar is not communicated by VoiceOver.
<p><u>1.3.2 Meaningful Sequence</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.1.3.2 (Web) ● 10.1.3.2 (Non-web document) ● 11.1.3.2.1 (Open Functionality Software) ● 11.1.3.2.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	<p>Android: Partially Supports</p> <p>iOS/iPadOS: Supports</p>	<p>Tableau Next Hub (Salesforce Mobile) mostly contains a meaningful sequence of content.</p> <p>However, there are a few exceptions:</p> <ul style="list-style-type: none"> ● Android: When navigating and activating the content on the Agentforce screen with TalkBack, the focus unexpectedly moves to a different part of the screen, such as the page toolbar and visually hidden elements in the background. This interrupts the user's flow, making it harder to complete tasks.
<p><u>1.3.3 Sensory Characteristics</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.1.3.3 (Web) ● 10.1.3.3 (Non-web document) ● 11.1.3.3 (Open Functionality Software) ● 11.1.3.3 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	<p>Android: Supports</p> <p>iOS/iPadOS: Supports</p>	<p>Tableau Next Hub (Salesforce Mobile) does not contain instructions that refer to or rely on shape, size or position of content.</p>

Criteria	Conformance Level	Remarks and Explanations
<p>1.4.1 Use of Color (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.1.4.1 (Web) ● 10.1.4.1 (Non-web document) ● 11.1.4.1 (Open Functionality Software) ● 11.1.4.1 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	<p>Android: Supports</p> <p>iOS/iPadOS: Supports</p>	<p>Tableau Next Hub (Salesforce Mobile) does not contain content that relies on color alone to provide information.</p>
<p>1.4.2 Audio Control (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.1.4.2 (Web) ● 10.1.4.2 (Non-web document) ● 11.1.4.2 (Open Functionality Software) ● 11.1.4.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	<p>Android: Not Applicable</p> <p>iOS/iPadOS: Not Applicable</p>	<p>Tableau Next Hub (Salesforce Mobile) does not contain audio content.</p>
<p>2.1.1 Keyboard (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.2.1.1 (Web) ● 10.2.1.1 (Non-web document) ● 11.2.1.1.1 (Open Functionality Software) ● 11.2.1.1.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	<p>Android: Supports</p> <p>iOS/iPadOS: Supports</p>	<p>Tableau Next Hub (Salesforce Mobile) supports standard navigation and ensures users of assistive technologies can access and activate all interactive elements.</p>

Criteria	Conformance Level	Remarks and Explanations
<p><u>2.1.2 No Keyboard Trap</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.2.1.2 (Web) ● 10.2.1.2 (Non-web document) ● 11.2.1.2 (Open Functionality Software) ● 11.2.1.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	<p>Android: Supports</p> <p>iOS/iPadOS: Supports</p>	<p>Tableau Next Hub (Salesforce Mobile) supports standard navigation and ensures users of assistive technologies cannot be trapped in a subset of content. The focus is not locked or trapped at any page element.</p>
<p><u>2.1.4 Character Key Shortcuts</u> (Level A 2.1 and 2.2)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.2.1.4 (Web) ● 10.2.1.4 (Non-web document) ● 11.2.1.4.1 (Open Functionality Software) ● 11.2.1.4.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p>	<p>Android: Not Applicable</p> <p>iOS/iPadOS: Not Applicable</p>	<p>This Success Criterion is not applicable for mobile applications.</p>
<p><u>2.2.1 Timing Adjustable</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.2.2.1 (Web) ● 10.2.2.1 (Non-web document) ● 11.2.2.1 (Open Functionality Software) ● 11.2.2.1 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	<p>Android: Does Not Support</p> <p>iOS/iPadOS: Does Not Support</p>	<p>Tableau Next Hub (Salesforce Mobile) contains notification messages that disappear automatically after 3 seconds after activating the "Like/Disklike/Copy" buttons in Agentforce.</p>

Criteria	Conformance Level	Remarks and Explanations
<p><u>2.2.2 Pause, Stop, Hide</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.2.2.2 (Web) ● 10.2.2.2 (Non-web document) ● 11.2.2.2 (Open Functionality Software) ● 11.2.2.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	<p>Android: Supports</p> <p>iOS/iPadOS: Supports</p>	<p>Tableau Next Hub (Salesforce Mobile) does not contain moving, blinking, scrolling, or auto-updating information.</p>
<p><u>2.3.1 Three Flashes or Below Threshold</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.2.3.1 (Web) ● 10.2.3.1 (Non-web document) ● 11.2.3.1 (Open Functionality Software) ● 11.2.3.1 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	<p>Android: Supports</p> <p>iOS/iPadOS: Supports</p>	<p>Tableau Next Hub (Salesforce Mobile) does not contain flashes or flashing objects.</p>
<p><u>2.4.1 Bypass Blocks</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.2.4.1 (Web) ● 10.2.4.1 (Non-web document) – Does not apply ● 11.2.4.1 (Open Functionality Software) – Does not apply ● 11.2.4.1 (Closed Software) – Does not apply ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) – Does not apply to non-web software ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) – Does not apply to non-web docs 	<p>Android: Not Applicable</p> <p>iOS/iPadOS: Not Applicable</p>	<p>This Success Criterion is not applicable for mobile applications.</p>

Criteria	Conformance Level	Remarks and Explanations
<p>2.4.2 Page Titled (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.2.4.2 (Web) ● 10.2.4.2 (Non-web document) ● 11.2.4.2 (Open Functionality Software) - Does not apply ● 11.2.4.2 (Closed Software) – Does not apply ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	<p>Android: Not Applicable</p> <p>iOS/iPadOS: Not Applicable</p>	<p>This Success Criterion is not applicable for mobile applications.</p>

<p>2.4.3 Focus Order (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.2.4.3 (Web) ● 10.2.4.3 (Non-web document) ● 11.2.4.3 (Open Functionality Software) ● 11.2.4.3 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	<p>Android: Partially Supports</p> <p>iOS/iPadOS: Partially Supports</p>	<p>Tableau Next Hub (Salesforce Mobile) contains several unexpected focus orders throughout the screens:</p> <ul style="list-style-type: none"> ● Android: <ul style="list-style-type: none"> ○ When the "More" and "Feedback" sheets close, the focus moves to unrelated elements on the screen (including a visually hidden element in the background) and does not return to the respective original buttons that opened them. ● iOS/iPadOS: <ul style="list-style-type: none"> ○ When the "More" and "Feedback" sheets open, the focus does not automatically move to the sheet content. The focus remains on the content beneath the sheet and will unexpectedly move into the sheet after swiping through the background content. ○ When the "More" and "Feedback" sheets close, the focus moves to unrelated elements on the screen and does not return to the respective original buttons
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Criteria	Conformance Level	Remarks and Explanations
		<p>that opened them.</p> <ul style="list-style-type: none"> ○ When a query is submitted to Agentforce using VoiceOver, the focus unexpectedly goes to the “Close” button in the page header instead of focusing on the returned response.
<p><u>2.4.4 Link Purpose (In Context)</u> (Level A) Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.2.4.4 (Web) ● 10.2.4.4 (Non-web document) ● 11.2.4.4 (Open Functionality Software) ● 11.2.4.4 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	<p>Android: Supports</p> <p>iOS/iPadOS: Supports</p>	<p>Tableau Next Hub (Salesforce Mobile) provides purpose through the link text, even when reading out of context.</p>
<p><u>2.5.1 Pointer Gestures</u> (Level A 2.1 and 2.2) Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.2.5.1 (Web) ● 10.2.5.1 (Non-web document) ● 11.2.5.1 (Open Functionality Software) ● 11.2.5.1 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p>	<p>Android: Supports</p> <p>iOS/iPadOS: Supports</p>	<p>Tableau Next Hub (Salesforce Mobile) can be operated with a single pointer, without multipoint or path-based gestures.</p>

Criteria	Conformance Level	Remarks and Explanations
<p><u>2.5.2 Pointer Cancellation</u> (Level A 2.1 and 2.2)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.2.5.2 (Web) ● 10.2.5.2 (Non-web document) ● 11.2.5.2 (Open Functionality Software) ● 11.2.5.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p>	<p>Android: Supports</p> <p>iOS/iPadOS: Supports</p>	<p>Tableau Next Hub (Salesforce Mobile) does not contain any functionality that can be operated or executed using a single pointer cancellation.</p>
<p><u>2.5.3 Label in Name</u> (Level A 2.1 and 2.2)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.2.5.3 (Web) ● 10.2.5.3 (Non-web document) ● 11.2.5.3.1 (Open Functionality Software) ● 11.2.5.3.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p>	<p>Android: Partially Supports</p> <p>iOS/iPadOS: Partially Supports</p>	<p>Tableau Next Hub (Salesforce Mobile) contains a "How can I help?" text input field where the visible label is different from the accessible name created by the input's markup:</p> <ul style="list-style-type: none"> ● Android: <ul style="list-style-type: none"> ○ "Empty" and "Message Agentforce". ● iOS/iPadOS: <ul style="list-style-type: none"> ○ "Open Agentforce".
<p><u>2.5.4 Motion Actuation</u> (Level A 2.1 and 2.2)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.2.5.4 (Web) ● 10.2.5.4 (Non-web document) ● 11.2.5.4 (Open Functionality Software) ● 11.2.5.4 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p>	<p>Android: Supports</p> <p>iOS/iPadOS: Supports</p>	<p>Tableau Next Hub (Salesforce Mobile) does not contain functionality that can only be operated via device or user motion.</p>

Criteria	Conformance Level	Remarks and Explanations
<p><u>3.1.1 Language of Page</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.3.1.1 (Web) ● 10.3.1.1 (Non-web document) ● 11.3.1.1.1 (Open Functionality Software) ● 11.3.1.1.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	<p>Android: Supports</p> <p>iOS/iPadOS: Supports</p>	<p>Tableau Next Hub (Salesforce Mobile) has the default language specified or set for the screens.</p>
<p><u>3.2.1 On Focus</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.3.2.1 (Web) ● 10.3.2.1 (Non-web document) ● 11.3.2.1 (Open Functionality Software) ● 11.3.2.1 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	<p>Android: Supports</p> <p>iOS/iPadOS: Supports</p>	<p>Tableau Next Hub (Salesforce Mobile) does not contain any user interface components that change the context of the content on focus.</p>
<p><u>3.2.2 On Input</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.3.2.2 (Web) ● 10.3.2.2 (Non-web document) ● 11.3.2.2 (Open Functionality Software) ● 11.3.2.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	<p>Android: Supports</p> <p>iOS/iPadOS: Supports</p>	<p>Tableau Next Hub (Salesforce Mobile) does not contain any user interface components that change the context of the content on input.</p>
<p><u>3.2.6 Consistent Help</u> (Level A 2.2 only)</p> <p>EN 301 549 Criteria – Does not apply</p> <p>Revised Section 508 – Does not apply</p>	<p>Android: Supports</p> <p>iOS/iPadOS: Supports</p>	<p>Tableau Next Hub (Salesforce Mobile) contains help mechanisms in a consistent location.</p>

Criteria	Conformance Level	Remarks and Explanations
<p><u>3.3.1 Error Identification</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.3.3.1 (Web) ● 10.3.3.1 (Non-web document) ● 11.3.3.1.1 (Open Functionality Software) ● 11.3.3.1.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	<p>Android: Supports</p> <p>iOS/iPadOS: Supports</p>	<p>Tableau Next Hub (Salesforce Mobile) does not contain form fields where errors were not identified.</p>
<p><u>3.3.2 Labels or Instructions</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.3.3.2 (Web) ● 10.3.3.2 (Non-web document) ● 11.3.3.2 (Open Functionality Software) ● 11.3.3.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	<p>Android: Partially Supports</p> <p>iOS/iPadOS: Partially Supports</p>	<p>Tableau Next Hub (Salesforce Mobile) contains the "How can I help" text input field where placeholder text is used as the label.</p>
<p><u>3.3.7 Redundant Entry</u> (Level A 2.2 only)</p> <p>EN 301 549 Criteria – Does not apply</p> <p>Revised Section 508 – Does not apply</p>	<p>Android: Supports</p> <p>iOS/iPadOS: Supports</p>	<p>Tableau Next Hub (Salesforce Mobile) does not contain form fields where redundant entries are required.</p>

Criteria	Conformance Level	Remarks and Explanations
<p>4.1.1 Parsing (Level A)</p> <p>Applies to: WCAG 2.0 and 2.1 – Always answer ‘Supports’ WCAG 2.2 (obsolete and removed) - Does not apply EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.4.1.1 (Web) ● 10.4.1.1 (Non-web document) ● 11.4.1.1.1 (Open Functionality Software) ● 11.4.1.1.2 (Closed Software) – Does not apply ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	<p>Android: Not Evaluated</p> <p>iOS/iPadOS: Not Evaluated</p>	<p>This criterion has been removed from WCAG 2.2. In WCAG 2.1 and 2.0, this Success Criterion should be considered as always satisfied for any content using HTML or XML.</p>

Criteria	Conformance Level	Remarks and Explanations
<p>4.1.2 Name, Role, Value (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.4.1.2 (Web) ● 10.4.1.2 (Non-web document) ● 11.4.1.2.1 (Open Functionality Software) ● 11.4.1.2.2 (Closed Software) – Does not apply ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	<p>Android: Partially Supports</p> <p>iOS/iPadOS: Partially Supports</p>	<p>Tableau Next Hub (Salesforce Mobile) contains interactive elements that do not announce their names or roles to assistive technologies:</p> <ul style="list-style-type: none"> ● Android: <ul style="list-style-type: none"> ○ "Clear" button in the feedback text input field does not have an accessible name. Instead, it is simply announced as "Button". ● iOS/iPadOS: <ul style="list-style-type: none"> ○ Tiles on the main Tableau Next Hub screen do not announce their roles to VoiceOver even though they are interactive. ○ "Copy" button under Agentforce's response does not have an accessible name. Instead, it is simply announced as "Button".

Table 2: Success Criteria, Level AA

Notes:

Criteria	Conformance Level	Remarks and Explanations
<p><u>1.2.4 Captions (Live)</u> (Level AA) Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.1.2.4 (Web) ● 10.1.2.4 (Non-web document) ● 11.1.2.4 (Open Functionality Software) ● 11.1.2.4 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	<p>Android: Not Applicable</p> <p>iOS/iPadOS: Not Applicable</p>	<p>Tableau Next Hub (Salesforce Mobile) does not contain live audio and video content.</p>
<p><u>1.2.5 Audio Description (Prerecorded)</u> (Level AA) Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.1.2.5 (Web) ● 10.1.2.5 (Non-web document) ● 11.1.2.5 (Open Functionality Software) ● 11.1.2.5 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	<p>Android: Not Applicable</p> <p>iOS/iPadOS: Not Applicable</p>	<p>Tableau Next Hub (Salesforce Mobile) does not contain prerecorded audio-only, video-only content or multimedia as a standard default functionality.</p>
<p><u>1.3.4 Orientation</u> (Level AA 2.1 and 2.2) Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.1.3.4 (Web) ● 10.1.3.4 (Non-web document) ● 11.1.3.4 (Open Functionality Software) ● 11.1.3.4 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p>	<p>Android: Does Not Support</p> <p>iOS/iPadOS: Supports</p>	<p>The Tableau Next Android app's orientation is restricted to portrait mode.</p>

Criteria	Conformance Level	Remarks and Explanations
<p>1.3.5 Identify Input Purpose (Level AA 2.1 and 2.2)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.1.3.5 (Web) ● 10.1.3.5 (Non-web document) ● 11.1.3.5.1 (Open Functionality Software) ● 11.1.3.5.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p>	<p>Android: Supports</p> <p>iOS/iPadOS: Supports</p>	<p>Tableau Next Hub (Salesforce Mobile) does not contain form fields where user information is collected.</p>
<p>1.4.3 Contrast (Minimum) (Level AA)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.1.4.3 (Web) ● 10.1.4.3 (Non-web document) ● 11.1.4.3 (Open Functionality Software) ● 11.1.4.3 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	<p>Android: Partially Supports</p> <p>iOS/iPadOS: Partially Supports</p>	<p>Tableau Next Hub (Salesforce Mobile) contains several text elements that do not meet minimum contrast requirements:</p> <ul style="list-style-type: none"> ● "How can I help?" placeholder text. ● "Recommended Actions" in Agentforce. ● "Goal" text in the chart. <p>Platform specific issues are:</p> <ul style="list-style-type: none"> ● Android: <ul style="list-style-type: none"> ○ Unselected tab in the tab bar. ○ Notification messages. ○ "Cancel/Clear history" buttons. ● iOS/iPadOS: <ul style="list-style-type: none"> ○ "Sources" expand/collapse button in Agentforce. ○ Text link in Agentforce's response.

Criteria	Conformance Level	Remarks and Explanations
<p>1.4.4 Resize text (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.1.4.4 (Web) ● 10.1.4.4 (Non-web document) ● 11.1.4.4.1 (Open Functionality Software) ● 11.1.4.4.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	<p>Android: Partially Supports</p> <p>iOS/iPadOS: Partially Supports</p>	<p>Tableau Next Hub (Salesforce Mobile) contains several text elements that either truncate/get cut off or do not change in size when the system text size is increased to 200%:</p> <ul style="list-style-type: none"> ● Tile content on the "Tableau Next Hub" screen truncates. ● "Source" name in the Agentforce response. <p>Platform specific issues are:</p> <ul style="list-style-type: none"> ● Android: <ul style="list-style-type: none"> ○ Page heading truncates. ○ "How can I help?" placeholder text gets cut off. ○ "Recommended Actions" truncate. ○ "Feedback" sheet content truncates. ○ "Time Range" filter content truncates/gets cut off. ● iOS/iPadOS: <ul style="list-style-type: none"> ○ Several text elements throughout the Agentforce screen do not change in size. ○ Tab bar labels do not change in size. ○ "Profile" menu does not change in size.

Criteria	Conformance Level	Remarks and Explanations
<p>1.4.5 Images of Text (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.1.4.5 (Web) ● 10.1.4.5 (Non-web document) ● 11.1.4.5.1 (Open Functionality Software) ● 11.1.4.5.2 (Closed Software) – Does not apply ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	<p>Android: Supports</p> <p>iOS/iPadOS: Supports</p>	<p>Tableau Next Hub (Salesforce Mobile) does not contain images of text.</p>
<p>1.4.10 Reflow (Level AA 2.1 and 2.2)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.1.4.10 (Web) ● 10.1.4.10 (Non-web document) ● 11.1.4.10 (Open Functionality Software) ● 11.1.4.10 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p>	<p>Android: Not Applicable</p> <p>iOS/iPadOS: Not Applicable</p>	<p>This Success Criterion is not applicable for mobile applications.</p>

Criteria	Conformance Level	Remarks and Explanations
<p><u>1.4.11 Non-text Contrast</u> (Level AA 2.1 and 2.2)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.1.4.11 (Web) ● 10.1.4.11 (Non-web document) ● 11.1.4.11 (Open Functionality Software) ● 11.1.4.11 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p>	<p>Android: Partially Supports</p> <p>iOS/iPadOS: Partially Supports</p>	<p>Tableau Next Hub (Salesforce Mobile) contains several non-text elements that do not meet minimum contrast requirements:</p> <ul style="list-style-type: none"> ● "How can I help?" text input field boundary. ● Agentforce logo in the "How can I help?" text input field. ● "Goal" line and trending colors against the background in the chart. <p>Platform specific issues are:</p> <ul style="list-style-type: none"> ● Android: <ul style="list-style-type: none"> ○ "Profile" icon. ○ Selected states of the "Good/Bad Response" buttons. ● iOS/iPadOS: <ul style="list-style-type: none"> ○ "Thumbs up/down" and "Copy" buttons.
<p><u>1.4.12 Text Spacing</u> (Level AA 2.1 and 2.2)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.1.4.12 (Web) ● 10.1.4.12 (Non-web document) ● 11.1.4.12 (Open Functionality Software) ● 11.1.4.12 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p>	<p>Android: Not Applicable</p> <p>iOS/iPadOS: Not Applicable</p>	<p>This Success Criterion is not applicable for mobile applications.</p>

Criteria	Conformance Level	Remarks and Explanations
<p><u>1.4.13 Content on Hover or Focus</u> (Level AA 2.1 and 2.2)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.1.4.13 (Web) ● 10.1.4.13 (Non-web document) ● 11.1.4.13 (Open Functionality Software) ● 11.1.4.13 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p>	<p>Android: Supports</p> <p>iOS/iPadOS: Supports</p>	<p>Tableau Next Hub (Salesforce Mobile) does not contain content that appears on hover or focus.</p>
<p><u>2.4.5 Multiple Ways</u> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.2.4.5 (Web) ● 10.2.4.5 (Non-web document) – Does not apply ● 11.2.4.5 (Open Functionality Software) – Does not apply ● 11.2.4.5 (Closed Software) – Does not apply ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) – Does not apply to non-web software ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) – Does not apply to non-web docs 	<p>Android: Not Applicable</p> <p>iOS/iPadOS: Not Applicable</p>	<p>This Success Criterion is not applicable for mobile applications.</p>
<p><u>2.4.6 Headings and Labels</u> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.2.4.6 (Web) ● 10.2.4.6 (Non-web document) ● 11.2.4.6 (Open Functionality Software) ● 11.2.4.6 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	<p>Android: Supports</p> <p>iOS/iPadOS: Supports</p>	<p>Tableau Next Hub (Salesforce Mobile) contains descriptive headings and text labels to inform assistive technology users of their location and current activity.</p>

Criteria	Conformance Level	Remarks and Explanations
<p><u>2.4.7 Focus Visible</u> (Level AA) Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.2.4.7 (Web) ● 10.2.4.7 (Non-web document) ● 11.2.4.7 (Open Functionality Software) ● 11.2.4.7 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	Android: Supports iOS/iPadOS: Supports	By design, Tableau Next Hub (Salesforce Mobile) does not show an on-screen focus indicator when the user touches a user interface element. With a screen reader enabled, there is a focus indication on-screen using touch gestures (swipe, explore-by-touch) to track focus changes.
<p><u>2.4.11 Focus Not Obscured (Minimum)</u> (Level AA 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply</p>	Android: Supports iOS/iPadOS: Supports	Tableau Next Hub (Salesforce Mobile) does not contain content that obscures focused elements.
<p><u>2.5.7 Dragging Movements</u> (Level AA 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply</p>	Android: Supports iOS/iPadOS: Supports	Tableau Next Hub (Salesforce Mobile) does not contain content that requires dragging movements.
<p><u>2.5.8 Target Size (Minimum)</u> (Level AA 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply</p>	Android: Supports iOS/iPadOS: Supports	Tableau Next Hub (Salesforce Mobile) does not contain interactive elements that are smaller than 24x24 px/dp.
<p><u>3.1.2 Language of Parts</u> (Level AA) Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.3.1.2 (Web) ● 10.3.1.2 (Non-web document) ● 11.3.1.2 (Open Functionality Software) – Does not apply ● 11.3.1.2 (Closed Software) – Does not apply ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	Android: Not Applicable iOS/iPadOS: Not Applicable	This Success Criterion is not applicable for mobile applications.

Criteria	Conformance Level	Remarks and Explanations
<p><u>3.2.3 Consistent Navigation</u> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.3.2.3 (Web) ● 10.3.2.3 (Non-web document) – Does not apply ● 11.3.2.3 (Open Functionality Software) – Does not apply ● 11.3.2.3 (Closed Software) – Does not apply ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) – Does not apply to non-web software ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) – Does not apply to non-web docs 	<p>Android: Supports</p> <p>iOS/iPadOS: Supports</p>	<p>Tableau Next Hub (Salesforce Mobile) provides consistent and repeatable navigation mechanisms across all pages to help users with assistive technologies.</p>
<p><u>3.2.4 Consistent Identification</u> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.3.2.4 (Web) ● 10.3.2.4 (Non-web document) – Does not apply ● 11.3.2.4 (Open Functionality Software) – Does not apply ● 11.3.2.4 (Closed Software) – Does not apply ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) – Does not apply to non-web software ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) – Does not apply to non-web docs 	<p>Android: Supports</p> <p>iOS/iPadOS: Supports</p>	<p>Tableau Next Hub (Salesforce Mobile) contains components and user interface controls that are identified consistently for the same functionality.</p>

Criteria	Conformance Level	Remarks and Explanations
<p><u>3.3.3 Error Suggestion</u> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.3.3.3 (Web) ● 10.3.3.3 (Non-web document) ● 11.3.3.3 (Open Functionality Software) ● 11.3.3.3 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	<p>Android: Supports</p> <p>iOS/iPadOS: Supports</p>	<p>Tableau Next Hub (Salesforce Mobile) does not contain form fields where errors suggestions were required.</p>
<p><u>3.3.4 Error Prevention (Legal, Financial, Data)</u> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.3.3.4 (Web) ● 10.3.3.4 (Non-web document) ● 11.3.3.4 (Open Functionality Software) ● 11.3.3.4 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	<p>Android: Not Applicable</p> <p>iOS/iPadOS: Not Applicable</p>	<p>Tableau Next Hub (Salesforce Mobile) does not contain forms where legal, financial or other data are submitted and saved.</p>
<p><u>3.3.8 Accessible Authentication (Minimum)</u> (Level AA 2.2 only)</p> <p>EN 301 549 Criteria – Does not apply</p> <p>Revised Section 508 – Does not apply</p>	<p>Android: Not Applicable</p> <p>iOS/iPadOS: Not Applicable</p>	<p>This Success Criterion was not in scope for this audit.</p>

Criteria	Conformance Level	Remarks and Explanations
<p>4.1.3 Status Messages (Level AA 2.1 and 2.2)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.4.1.3 (Web) ● 10.4.1.3 (Non-web document) ● 11.4.1.3 (Open Functionality Software) ● 11.4.1.3 (Closed Software) – Does not apply ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p>	<p>Android: Partially Supports</p> <p>iOS/iPadOS: Partially Supports</p>	<p>Tableau Next Hub (Salesforce Mobile) contains some status messages that are not announced by screen readers:</p> <ul style="list-style-type: none"> ● "Loading now" status message when opening the "Tableau Next Hub" screen is not announced. <p>Platform specific issues are:</p> <ul style="list-style-type: none"> ● iOS/iPadOS: Success notification messages that appear after activating the "Thumbs up/down" and "Copy" buttons are not announced by VoiceOver.

Table 3: Success Criteria, Level AAA

Notes: This product has not been evaluated for WCAG 2.2 Level AAA conformance.



Revised Section 508 Report

Notes:

Chapter 3: Functional Performance Criteria (FPC)

Notes:

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Android: Partially Supports iOS/iPadOS: Partially Supports	Tableau Next Hub (Salesforce Mobile) uses a mixture of respective native Android and iOS/iPadOS attributes to describe the identity, operation, and state of user interface elements to assistive technologies. The core features and controls within Tableau Next Hub (Salesforce Mobile) are mostly reachable using assistive technologies. However, there are some exceptions. Refer to the WCAG 2.x section for details.
302.2 With Limited Vision	Android: Partially Supports iOS/iPadOS: Partially Supports	Tableau Next Hub (Salesforce Mobile) supports standard platform magnification. Tableau Next Hub (Salesforce Mobile) is mostly compatible with assistive technologies and supports screen readers for people with visual disabilities. However, there are some exceptions. Refer to the WCAG 2.x section for details.

Criteria	Conformance Level	Remarks and Explanations
302.3 Without Perception of Color	Android: Partially Supports iOS/iPadOS: Partially Supports	<p>Tableau Next Hub (Salesforce Mobile) does not use color as the only means of conveying information in most cases. Color is mostly used as a decorative or supplemental attribute of user interface elements. Textual representation is mostly used as the primary mechanism for conveying information.</p> <p>However, there are some exceptions. Refer to the WCAG 2.x section for details.</p>
302.4 Without Hearing	Android: Not Applicable iOS/iPadOS: Not Applicable	<p>Tableau Next Hub (Salesforce Mobile) does not include audio-only features that require hearing to be used.</p>
302.5 With Limited Hearing	Android: Not Applicable iOS/iPadOS: Not Applicable	<p>Tableau Next Hub (Salesforce Mobile) does not include audio-only features that require hearing to be used.</p>
302.6 Without Speech	Android: Not Applicable iOS/iPadOS: Not Applicable	<p>Tableau Next Hub (Salesforce Mobile) does not require speech to operate or retrieve information. Support services related to the Tableau app can be found at https://www.tableau.com/support/mobile.</p> <p>Currently, telephone communication provision does not support TTY or relay services.</p>

Criteria	Conformance Level	Remarks and Explanations
302.7 With Limited Manipulation	Android: Supports iOS/iPadOS: Supports	<p>Tableau Next Hub (Salesforce Mobile) supports standard input mechanisms such as touch events and simple gestures. Using Tableau Next Hub (Salesforce Mobile) user interface does not require fine motor skills controls or simultaneous actions.</p> <p>The user interface and controls have large target areas that do not create problems for individuals who lack fine motor skills control or those who have limited reach and strength.</p>
302.8 With Limited Reach and Strength	Android: Supports iOS/iPadOS: Supports	<p>Tableau Next Hub (Salesforce Mobile) does not use simultaneous actions in either form as a method of operation or information retrieval. The actions within Tableau Next Hub (Salesforce Mobile) can be executed with simple gestures (for example, one-finger tap one-finger swipe).</p>
302.9 With Limited Language, Cognitive, and Learning Abilities	Android: Partially Supports iOS/iPadOS: Partially Supports	<p>Tableau Next Hub (Salesforce Mobile) does not function in a way that is prohibitive to users with cognitive or learning impairments in most cases.</p> <p>However, there are some exceptions. Refer to the WCAG 2.x section for details.</p>

Chapter 4: [Hardware](#)

Notes: This product is a mobile application and is not subject to the requirements of this section.

Chapter 5: [Software](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
501.1 Scope – Incorporation of WCAG 2.0 AA	See WCAG 2.x section	See information in WCAG 2.x section
<u>502 Interoperability with Assistive Technology</u>	Heading cell – no response required	Heading cell – no response required
502.2.1 User Control of Accessibility Features	Android: Not Applicable iOS/iPadOS: Not Applicable	Tableau Next Hub (Salesforce Mobile) is not a platform software.
502.2.2 No Disruption of Accessibility Features	Android: Supports iOS/iPadOS: Supports	Tableau Next Hub (Salesforce Mobile) does not disrupt platform accessibility features.
502.3 Accessibility Services	Heading cell – no response required	Heading cell – no response required
502.3.1 Object Information	Android: Partially Supports iOS/iPadOS: Partially Supports	Tableau Next Hub (Salesforce Mobile) exposes objects' name, role and state or value. However, there are some exceptions. Refer to the WCAG 2.x section for details.
502.3.2 Modification of Object Information	Android: Partially Supports iOS/iPadOS: Partially Supports	Tableau Next Hub (Salesforce Mobile) allow assistive technologies to modify the states and properties of controls and inputs. However, there are some exceptions. Refer to the WCAG 2.x section for details.
502.3.3 Row, Column, and Headers	Android: Not Applicable iOS/iPadOS: Not Applicable	Tableau Next Hub (Salesforce Mobile) does not have table functionality.
502.3.4 Values	Android: Supports iOS/iPadOS: Supports	Tableau Next Hub (Salesforce Mobile) exposes the values of input controls to assistive technology.

Criteria	Conformance Level	Remarks and Explanations
502.3.5 Modification of Values	Android: Supports iOS/iPadOS: Supports	Tableau Next Hub (Salesforce Mobile) allows assistive technology to modify the values of input controls.
502.3.6 Label Relationships	Android: Partially Supports iOS/iPadOS: Partially Supports	Tableau Next Hub (Salesforce Mobile) exposes label relationships to assistive technologies. However, there are some exceptions. Refer to the WCAG 2.x section for details.
502.3.7 Hierarchical Relationships	Android: Partially Supports iOS/iPadOS: Partially Supports	Tableau Next Hub (Salesforce Mobile) supports hierarchical relationships of content. However, there are some exceptions. Refer to the WCAG 2.x section for details.
502.3.8 Text	Android: Partially Supports iOS/iPadOS: Partially Supports	Tableau Next Hub's (Salesforce Mobile) text objects, text attributes, and on-screen text boundaries are exposed to assistive technology. However, there are some exceptions. Refer to the WCAG 2.x section for details.
502.3.9 Modification of Text	Android: Supports iOS/iPadOS: Supports	Tableau Next Hub (Salesforce Mobile) allows assistive technologies to modify the values and text of input controls.

Criteria	Conformance Level	Remarks and Explanations
502.3.10 List of Actions	Android: Partially Supports iOS/iPadOS: Partially Supports	<p>Tableau Next Hub's (Salesforce Mobile) controls expose programmatic role information and actions to assistive technology.</p> <p>However, there are some exceptions. Refer to the WCAG 2.x section for details.</p>
502.3.11 Actions on Objects	Android: Supports iOS/iPadOS: Supports	<p>Tableau Next Hub (Salesforce Mobile) allows assistive technology to perform all actions on objects.</p>
502.3.12 Focus Cursor	Android: Supports iOS/iPadOS: Supports	<p>By design, Tableau Next Hub (Salesforce Mobile) does not show an on-screen focus indicator when the user touches a user interface element.</p> <p>However, with a screen reader enabled, a focus indicator is available on screen.</p>
502.3.13 Modification of Focus Cursor	Android: Partially Supports iOS/iPadOS: Partially Supports	<p>Tableau Next Hub (Salesforce Mobile) allows assistive technologies to move focus and modify text selection ranges where the meaning of content is preserved.</p> <p>However, there are some exceptions. Refer to the WCAG 2.x section for details.</p>

Criteria	Conformance Level	Remarks and Explanations
502.3.14 Event Notification	Android: Partially Supports iOS/iPadOS: Partially Supports	Tableau Next Hub (Salesforce Mobile) notifies assistive technologies of user interaction events. However, there are some exceptions. Refer to the WCAG 2.x section for details.
502.4 Platform Accessibility Features	Android: Not Applicable iOS/iPadOS: Not Applicable	Tableau Next Hub (Salesforce Mobile) is not a platform software.
<u>503 Applications</u>	Heading cell – no response required	Heading cell – no response required
503.2 User Preferences	Android: Partially Supports iOS/iPadOS: Partially Supports	Tableau Next Hub (Salesforce Mobile) conforms with most user preferences from platform settings. However, there are some exceptions. Refer to the WCAG 2.x section for details.
503.3 Alternative User Interfaces	Android: Not Applicable iOS/iPadOS: Not Applicable	Tableau Next Hub (Salesforce Mobile) does not provide an alternative user interface that functions as assistive technology.
503.4 User Controls for Captions and Audio Description	Heading cell – no response required	Heading cell – no response required
503.4.1 Caption Controls	Android: Not Applicable iOS/iPadOS: Not Applicable	Tableau Next Hub (Salesforce Mobile) does not contain prerecorded video content that would require caption controls.
503.4.2 Audio Description Controls	Android: Not Applicable iOS/iPadOS: Not Applicable	Tableau Next Hub (Salesforce Mobile) does not contain prerecorded video content that would require audio description.

Criteria	Conformance Level	Remarks and Explanations
<u>504 Authoring Tools</u>	Heading cell – no response required	Heading cell – no response required
504.2 Content Creation or Editing (if not authoring tool, enter "not applicable")	See WCAG 2.x section	See information in WCAG 2.x section
504.2.1 Preservation of Information Provided for Accessibility in Format Conversion	Android: Not Applicable iOS/iPadOS: Not Applicable	Tableau Next Hub (Salesforce Mobile) does not convert content.
504.2.2 PDF Export	Android: Not Applicable iOS/iPadOS: Not Applicable	Tableau Next Hub (Salesforce Mobile) does not export PDF files.
504.3 Prompts	Android: Not Applicable iOS/iPadOS: Not Applicable	Tableau Next Hub (Salesforce Mobile) is not an authoring tool.
504.4 Templates	Android: Not Applicable iOS/iPadOS: Not Applicable	Tableau Next Hub (Salesforce Mobile) is not an authoring tool.



Chapter 6: Support Documentation and Services

Notes:

Criteria	Conformance Level	Remarks and Explanations
601.1 Scope	Heading cell – no response required	Heading cell – no response required
<u>602 Support Documentation</u>	Heading cell – no response required	Heading cell – no response required
602.2 Accessibility and Compatibility Features	Supports	Salesforce provides electronic versions of all product support documentation related to this product. End-users with disabilities can request additional product support documentation by opening a new case at http://help.salesforce.com
602.3 Electronic Support Documentation	See WCAG 2.x section	See information in WCAG 2.x section
602.4 Alternate Formats for Non-Electronic Support Documentation	Supports	End-users with disabilities can request additional product support documentation by opening a new case at http://help.salesforce.com
<u>603 Support Services</u>	Heading cell – no response required	Heading cell – no response required
603.2 Information on Accessibility and Compatibility Features	Supports	Salesforce provides electronic versions of all product support documentation related to this product's accessibility. End-users with disabilities can request additional product support documentation by opening a new case at http://help.salesforce.com
603.3 Accommodation of Communication Needs	Supports	Support services related to this product can be found at the Salesforce.com help website. Currently, telephone communication provision does not support TTY or relay services. Users with disabilities can open



Criteria	Conformance Level	Remarks and Explanations
		support requests directly at http://help.salesforce.com



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Notes:

Clause 4: Functional Performance Statements (FPS)

Notes:

Criteria	Conformance Level	Remarks and Explanations
4.2.1 Usage without vision	Android: Partially Supports iOS/iPadOS: Partially Supports	<p>Tableau Next Hub (Salesforce Mobile) uses a mixture of native Android and iOS/iPadOS attributes to describe the identity, operation, and state of user interface elements to assistive technologies. The core features and controls within Tableau Next Hub (Salesforce Mobile) are reachable using assistive technologies.</p> <p>However, there are some exceptions. Refer to the WCAG 2.x section for details.</p>
4.2.2 Usage with limited vision	Android: Partially Supports iOS/iPadOS: Partially Supports	<p>Tableau Next Hub (Salesforce Mobile) supports standard platform magnification. Tableau Next Hub (Salesforce Mobile) is compatible with assistive technologies and supports screen readers for people with visual disabilities.</p> <p>However, there are some exceptions. Refer to the WCAG 2.x section for details.</p>
4.2.3 Usage without perception of color	Android: Partially Supports iOS/iPadOS: Partially Supports	<p>Tableau Next Hub (Salesforce Mobile) does not use color as the only means of conveying information. Color is only used as a decorative or supplemental attribute of user interface elements. Textual representation is always used as the primary mechanism for conveying information.</p> <p>However, there are some exceptions. Refer to the</p>



		WCAG 2.x section for details.
4.2.4 Usage without hearing	Android: Not Applicable iOS/iPadOS: Not Applicable	Tableau Next Hub (Salesforce Mobile) does not include audio-only features that require hearing to be used.
4.2.5 Usage with limited hearing	Android: Not Applicable iOS/iPadOS: Not Applicable	Tableau Next Hub (Salesforce Mobile) does not include audio-only features that require hearing to be used.
4.2.6 Usage with no or limited vocal capability	Android: Not Applicable iOS/iPadOS: Not Applicable	Tableau Next Hub (Salesforce Mobile) does not require speech to operate or retrieve information. Support services related to the Tableau app can be found at https://www.tableau.com/support/mobile . Currently, telephone communication provision does not support TTY or relay services.
4.2.7 Usage with limited manipulation or strength	Android: Supports iOS/iPadOS: Supports	Tableau Next Hub (Salesforce Mobile) supports standard input mechanisms such as touch events and simple gestures. Using Tableau Next Hub (Salesforce Mobile) user interface does not require fine motor skills controls or simultaneous actions. The user interface and controls have large target areas that do not create problems for individuals who lack fine motor skills control or those who have limited reach and strength.
4.2.8 Usage with limited reach	Android: Supports iOS/iPadOS: Supports	Tableau Next Hub (Salesforce Mobile) does not use simultaneous actions in either form as a method of operation or

		information retrieval. The actions within Tableau Next Hub (Salesforce Mobile) can be executed with simple gestures (for example, one-finger tap one-finger swipe).
4.2.9 Minimize photosensitive seizure triggers	Android: Supports iOS/iPadOS: Supports	Tableau Next Hub (Salesforce Mobile) does not include visual features with flashing that could trigger seizures.
4.2.10 Usage with limited cognition, language or learning	Android: Partially Supports iOS/iPadOS: Partially Supports	Tableau Next Hub (Salesforce Mobile) does not function in a way that is prohibitive to users with cognitive or learning impairments. However, there are some exceptions. Refer to the WCAG 2.x section for details.
4.2.11 Privacy	Android: Supports iOS/iPadOS: Supports	Tableau Next Hub (Salesforce Mobile) does not impede the usage of standard privacy controls alongside assistive technologies. For example, users can connect a headset for private listening to screen reader announcements.

Clause [5: Generic Requirements](#)

Notes: Not Applicable

Clause [6: ICT with Two-Way Voice Communication](#)

Notes: Not Applicable

Clause [7: ICT with Video Capabilities](#)

Notes: Not Applicable

Clause [8: Hardware](#)

Notes: Not Applicable



Clause [9: Web](#) (see [WCAG 2.x section](#))

Notes: Not Applicable

Clause [10: Non-Web Documents](#)

Notes: Not Applicable

Clause [11: Software](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
11.0 General (informative)	Heading cell – no response required	Heading cell – no response required
11.1.1.1 through 11.4.1.3	See WCAG 2.x section	See information in WCAG 2.x section
11.5 Interoperability with assistive technology	Heading cell – no response required	Heading cell – no response required
11.5.1 Closed functionality	Heading cell – no response required	Heading cell – no response required
11.5.2 Accessibility services	Heading cell – no response required	Heading cell – no response required
11.5.2.1 Platform accessibility service support for software that provides a user interface	See 11.5.2.5 through 11.5.2.17	See information in 11.5.2.5 through 11.5.2.17
11.5.2.2 Platform accessibility service support for assistive technologies	See 11.5.2.5 through 11.5.2.17	See information in 11.5.2.5 through 11.5.2.17
11.5.2.3 Use of accessibility services	See 11.5.2.5 through 11.5.2.17	See 11.5.2.5 through 11.5.2.17
11.5.2.4 Assistive technology	Android: Not Applicable iOS/iPadOS: Not Applicable	Tableau Next Hub (Salesforce Mobile) is not assistive technology.
11.5.2.5 Object information	Android: Partially Supports iOS/iPadOS: Partially Supports	Tableau Next Hub (Salesforce Mobile) uses a mixture of respective native Android and iOS/iPadOS attributes to convey the name, role, state and properties of objects. However, there are some exceptions. Refer to the WCAG 2.x section for details.
11.5.2.6 Row, column, and headers	Android: Not Applicable	Tableau Next Hub (Salesforce Mobile) does not use data tables.

Criteria	Conformance Level	Remarks and Explanations
	iOS/iPadOS: Not Applicable	
11.5.2.7 Values	Android: Supports iOS/iPadOS: Supports	Tableau Next Hub (Salesforce Mobile) exposes the values of input controls to assistive technology.
11.5.2.8 Label relationships	Android: Partially Supports iOS/iPadOS: Partially Supports	Tableau Next Hub (Salesforce Mobile) exposes label relationships to assistive technologies. However, there are some exceptions. Refer to the WCAG 2.x section for details.
11.5.2.9 Parent-child relationships	Android: Partially Supports iOS/iPadOS: Partially Supports	Tableau Next Hub (Salesforce Mobile) supports hierarchical relationships of content. However, there are some exceptions. Refer to the WCAG 2.x section for details.
11.5.2.10 Text	Android: Partially Supports iOS/iPadOS: Partially Supports	Tableau Next Hub's (Salesforce Mobile) text objects, text attributes, and on-screen text boundaries are exposed to assistive technology. However, there are some exceptions. Refer to the WCAG 2.x section for details.
11.5.2.11 List of available actions	Android: Partially Supports iOS/iPadOS: Partially Supports	Tableau Next Hub's (Salesforce Mobile) controls expose programmatic role information and actions to assistive technology. However, there are some exceptions. Refer to the WCAG 2.x section for details.

Criteria	Conformance Level	Remarks and Explanations
11.5.2.12 Execution of available actions	Android: Supports iOS/iPadOS: Supports	Tableau Next Hub (Salesforce Mobile) allows assistive technology to perform actions on objects.
11.5.2.13 Tracking of focus and selection attributes	Android: Supports iOS/iPadOS: Supports	By design, Tableau Next Hub (Salesforce Mobile) does not show an on-screen focus indicator when the user touches a user interface element. However, with a screen reader enabled, a focus indicator is on screen.
11.5.2.14 Modification of focus and selection attributes	Android: Partially Supports iOS/iPadOS: Partially Supports	Tableau Next Hub (Salesforce Mobile) allow for the modification of focus, where the meaning of content is preserved. However, there are some exceptions. Refer to the WCAG 2.x section for details.
11.5.2.15 Change notification	Android: Partially Supports iOS/iPadOS: Partially Supports	Tableau Next Hub (Salesforce Mobile) notifies assistive technologies of user interaction events. However, there are some exceptions. Refer to the WCAG 2.x section for details.
11.5.2.16 Modifications of states and properties	Android: Partially Supports iOS/iPadOS: Partially Supports	Tableau Next Hub (Salesforce Mobile) allows assistive technologies to modify the states and properties of controls and inputs. However, there are some exceptions. Refer to the WCAG 2.x section for details.
11.5.2.17 Modifications of values and text	Android: Supports	Tableau Next Hub (Salesforce Mobile) allows

Criteria	Conformance Level	Remarks and Explanations
	iOS/iPadOS: Supports	assistive technologies to modify values and text of inputs.
11.6 Documented accessibility usage	Heading cell – no response required	Heading cell – no response required
11.6.1 User control of accessibility features	Android: Not Applicable iOS/iPadOS: Not Applicable	Tableau Next Hub (Salesforce Mobile) is not platform software.
11.6.2 No disruption of accessibility features	Android: Supports iOS/iPadOS: Supports	Tableau Next Hub (Salesforce Mobile) does not disrupt platform accessibility features.
11.7 User preferences	Android: Partially Supports iOS/iPadOS: Partially Supports	Tableau Next Hub (Salesforce Mobile) mostly supports user preferences. However, there are some exceptions. Refer to the WCAG 2.x section for details.
11.8 Authoring tools	Heading cell – no response required	Heading cell – no response required
11.8.1 Content technology	Heading cell – no response required	Heading cell – no response required
11.8.2 Accessible content creation	Android: Not Applicable iOS/iPadOS: Not Applicable	See information in WCAG 2.x section.
11.8.3 Preservation of accessibility information in transformations	Android: Not Applicable iOS/iPadOS: Not Applicable	Tableau Next Hub (Salesforce Mobile) is not an authoring tool.
11.8.4 Repair assistance	Android: Not Applicable iOS/iPadOS: Not Applicable	Tableau Next Hub (Salesforce Mobile) is not an authoring tool.
11.8.5 Templates	Android: Not Applicable iOS/iPadOS: Not Applicable	Tableau Next Hub (Salesforce Mobile) is not an authoring tool.

Clause [12: Documentation and Support Services](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
12.1 Product documentation	Heading cell – no response required	Heading cell – no response required

12.1.1 Accessibility and compatibility features	Supports	See information in WCAG 2.x (602.2) section
12.1.2 Accessible documentation	See WCAG 2.x section	See information in WCAG 2.x section
12.2 Support Services	Heading cell – no response required	Heading cell – no response required
12.2.2 Information on accessibility and compatibility features	Supports	See information in WCAG 2.x (603.2) section
12.2.3 Effective communication	Not Applicable	
12.2.4 Accessible documentation	See WCAG 2.x section	See information in WCAG 2.x section

Clause [13: ICT Providing Relay or Emergency Service Access](#)

Notes: Not Applicable